

## Appendix 2 - Scrutiny Recommendation Tracker 2014-15 (exception report)

Listed below are recommendations made by the Scrutiny Committee to the City Executive Board between May 2014 and April 2015 that have been agreed but not yet fully implemented:

<b>Safeguarding Policy – Scrutiny Committee 27 April</b>				
<b>Recommendations</b>	<b>Agreed Y/N</b>	<b>Executive response</b>	<b>Lead Member &amp; Officer</b>	<b>Due date</b>
Recommendation 2 – We recommend that the City Council prioritises the following in the next budget round: a) Continuing to fund the Safeguarding Coordinator post, b) Supporting the Multi-Agency Safeguarding Hub.	Y		Cllr Pat Kennedy / Val Johnson	Dec 2015
<b>Fusion Lifestyle Annual Service Plan 2015/16 – Scrutiny Committee 23 March</b>				
<b>Recommendations</b>	<b>Agreed Y/N</b>	<b>Executive response</b>	<b>Lead Member &amp; Officer</b>	<b>Due date</b>
3. We recommend that the City Council continues to work with Fusion Lifestyle to remove barriers to participation for our target groups, for example by seeking to extend crèche provision at Council leisure facilities.	Y	Agreed - it describes what we're doing and intend to keep doing.	Cllr Mike Rowley / Ian Brooke	March 2016
<b>Living Wage – Scrutiny Committee 2 March</b>				
<b>Recommendations</b>	<b>Agreed Y/N</b>	<b>Executive response</b>	<b>Lead Member &amp; Officer</b>	<b>Due date</b>
1. We recommend that the City Council surveys all suppliers to measure compliance with paying the Oxford Living Wage.	Y	We should make every effort to ensure that our contractors are paying the Living Wage, but it may be difficult to achieve a full coverage of the very large number of suppliers, some of which provide very small volumes.	Cllr Bob Price / Simon Howick & Jane Lubbock	Nov 2015

2. We recommend that the City Council reviews whether the Oxford Living Wage should continue to be set at 95% of the London Living Wage.	Y	The original figure was determined on the basis of a comparison of housing and transport costs in Oxford and London. It should be possible to repeat that exercise. The Council motion which committed us to the LW, proposed a £7 OLW against the £7.20 LLW, taking account of the work undertaken by the original research by Loughborough University and the Mayor of London and using Oxford housing and transport data. That relationship was subsequently translated into a 95% figure, in order to ensure that the OLW was maintained in line with a figure for the LLW that was well researched and supported by time series evidence. This percentage link makes the administration of the OLW straightforward and avoids the need for complex research to be undertaken locally at regular intervals.	Cllr Bob Price / Simon Howick & Jane Lubbock	Nov 2015
4. We recommend that the City Council actively explores the merits of incentivising businesses to pay the Oxford Living Wage through offering business rate discounts.	Y	We should consider this, but there are difficult issues of practical implementation as well as a potentially significant cost to the Council's budget.	Cllr Bob Price / Simon Howick & Jane Lubbock	Nov 2015
5. We recommend that the City Council seeks to be more pro-active in engaging with employers and encouraging them to pay the Oxford Living Wage. This could also involve raising the profile of the Oxford Living Wage on the City Council website and listing employers that have committed to paying it.	Y	As the portfolio holder, I have written to all the major employers to encourage them to pay the Living Wage and have engaged with many of them in the course of my visits to them over the past two and a half years. The suggestions about the website and employer listings are very good ones and will be adopted.	Cllr Bob Price / Simon Howick & Jane Lubbock	Nov 2015

<b>Activities for Older People and Preventing Isolation – Scrutiny Committee 3 February</b>				
<b>Recommendation</b>	<b>Agreed Y/N</b>	<b>Executive response</b>	<b>Lead Member &amp; Officer</b>	<b>Implemented Y/N / due date</b>
1. That a high level review takes place to flag up any issues of non-compliance with the Equalities Act.	Y		Cllr Simm	
<b>Communities and Neighbourhood Services – Scrutiny Committee 3 February</b>				
<b>Recommendation</b>	<b>Agreed Y/N</b>	<b>Executive response</b>	<b>Lead Member &amp; Officer</b>	<b>Implemented Y/N / due date</b>
1. That the review of priority areas draws on the findings of the Inequalities Scrutiny Panel, as well as the latest social research data.	Y	I am fully in support of work being undertaken to identify areas deprivation throughout the City outwith the seven identified areas. Work is underway to provide an evidence based report to identify demographic change and areas of need drawing upon multiple indices of deprivation. The findings of the Inequalities Scrutiny Panel will inform this undertaking and I expect to be able to present a completed report in the summer of this year.	Cllr Simm	June 15
<b>STAR Survey results – Housing Panel 22 January</b>				
<b>Recommendation</b>	<b>Agreed Y/N</b>	<b>Executive response</b>	<b>Lead Member &amp; Officer</b>	<b>Implemented Y/N / due date</b>
1. That the City Council reviews the methodology used to measure tenant satisfaction, and aims to make personal contact with tenants in future.	Y	Cllr Seamons, Board member for Housing and Estate Regeneration said the Council needed to set out its response to the STAR survey. He asked that Scrutiny assist in reviewing the methodology used to measure tenant satisfaction and said that once the Oxford standard was implemented - it would raise the standard of peoples' homes.	Cllr Seamons	

<b>Fuel Poverty – Housing Panel 22 January</b>				
<b>Recommendation</b>	<b>Agreed Y/N</b>	<b>Executive response</b>	<b>Lead Member &amp; Officer</b>	<b>Due date</b>
1. That tenant-facing staff in Direct Services are encouraged to offer appropriate advice on the use of free electricity.	Y	Cllr Seamons, Board member for Housing and Estate Regeneration agreed the two recommendations and would look into both pieces of work. Cllr Turner explained that the consultation budget recommended a free energy efficiency review for every council home.	Cllrs Turner & Seamons	
2. That the City Council explores the possibility of buying energy in bulk.	Y		Cllrs Turner & Seamons	
<b>Banking Services Provider – Finance Panel 21 January</b>				
<b>Recommendation</b>	<b>Agreed Y/N</b>	<b>Executive response</b>	<b>Lead Member &amp; Officer</b>	<b>Due date</b>
1. That the City Council monitors the added social value provided by its new bank.	Y	The Report to Finance Scrutiny Panel gives examples of areas where Barclays bank gave added value in support to local business and communities in Oxford, including : a. Skills based volunteering with schools across Oxfordshire b. Staff volunteering to carry out activities in the local community of Oxford c. Life skills – education programme for 11-19 year olds d. Money skills – supporting disadvantaged people to make financial decisions e. Organising events and workshops for local businesses to help them market their products and service and to educate them in such areas as finance  Pending the Bank taking over the Council's banking contract in March, the Council have already set up a meeting with the internal	Cllr Turner	

		Welfare Reform Group to examine ways in which the bank can help our customers engaged with the Direct Payment Project on managing basic bank accounts. Over the coming months we will engage with the bank on other areas that we believe may be of assistance directly or indirectly to the Council.		
3. That the City Council continues to monitor which banks other former Co-op customers are switching to, and whether 'challenger banks' begin taking on local authority customers.	Y	The City Council will continue to monitor which banks other former Co-op customers are switching to, and whether 'challenger banks' begin taking on local authority customers. The Council obtains some information from trade press from time to time on the movement of local authorities from the Co-Op and the activities of challenger banks. Information to date suggests that most ex local authority Co-Op customers are moving to either Barclays or Nat West. Whilst Challenger Banks have submitted a small number of bids for local authority contracts their activities to date have been limited and represent a 'dipping of a toe in the water', although clearly over time this has the potential to change.	Cllr Turner	

#### Older Person's Housing Review – Housing Panel 10 December

Recommendation	Agreed Y/N	Executive response	Lead Member & Officer	Implemented Y/N / due date
1. That residents are surveyed face to face and that the City Council seeks to involve Oxford Brookes University in conducting these surveys. Tenant volunteers should also be closely consulted throughout the review.	Y	The Head of Housing and Property explained that in general terms, the Board Member and he agreed the recommendations but give that the scrutiny was very recent they needed time to consider the detail and the cost implications. He welcomed the Housing Panel continuing to	Cllr Seamons / Allison Dalton	Mar 2016
2. That the scope of this review is expanded to	Y		Cllr Seamons /	Mar 2016

include older persons living in their own homes and to those in privately rented housing. Consideration should be given to how best to do this, perhaps using sample surveys.		review the work.	Allison Dalton	
3. That the timescale of the review is extended by 6 months (to September 2015). If required, additional resources should be allocated in the current budget round to enable this.	Y		Cllr Seamons / Allison Dalton	Mar 2016
4. That the review is focused on understanding the future requirements of people at the younger end of the 'Older Persons' category, so that the City Council can plan to best meet their future needs.	Y		Cllr Seamons / Allison Dalton	Mar 2016
5. That the Board Member prioritises the creation of new social housing for single older people if the review provides evidence that this could reduce under-occupancy or meet the current or future requirements of older tenants.	Y		Cllr Seamons / Allison Dalton	Mar 2016
6. That a Steering Group is established to oversee the review, and that this group includes at least two elected members.	Y		Cllr Seamons / Allison Dalton	Mar 2016